

# CM Flex+ Microsolutions Meet the Moment for Member Care Management

Our care management CM Flex+ microsolutions satisfy capability gaps, providing needed functionality quickly. If your care management programs lack technology capabilities needed to scale and propel them to maximum value, we can help.

How long can you afford to wait for platform vendors to build your requirements into their road maps?



**Connect Disparate Systems**



**Meet Edge CM Needs**



**Easily Configurable Composable**



**Flexible Modules**



**Scale as Needed**

## Microsolutions Extend & Accelerate CM Program Success

We have crafted multiple accelerators to solve persistent known challenges when operationalizing large care management platforms. We address system gaps unique to your situation by rapidly integrating our solutions to ease the friction in your system.

**1**

### RPA Data Hound

These RPA bots integrate data from your external partners' information systems into your ecosystem, giving the care manager the best snapshot of key details they need to interface with members.

Automate tasks like prepping face sheets and contact documentation. Eliminate the need for "swivel chair integration" and help your care managers use their time efficiently focused on member engagement.

**2**

### Video Log Communications

Maximize the impact of the virtual environment. Care managers can quickly create personalized daily videos to inspire, affirm, provide education and reminders, or offer new assignments and stretch goals.

Add a personal touch to engagement, helping members overcome daily challenges to living their care plan.

**3**

### Medical Records Transfer

Smooth the rough edges among you, your systems, and your external partners' systems by rapidly deploying a blend of automated file processing, automation bots, and status visualizations to ensure timely and efficient medical records transfer. Our solutions will streamline the critical interactions required for authorizations, claims adjudication, SDoH, and transitions of care.

**4**

### Predictive Modeling Reconciliation and Alignment

As outreach and support programs increase and diverge, patients and members demand clearer, more consistent guidance around their next best healthcare action.

Our approach reconciles diverse organizational objectives and delivers a single unified landscape that aligns across your programmatic data modeling, programs, and related initiatives. We accomplish this in hours or days – not weeks or months – accelerating effective action so you can realize measurable value from your big data investment.